Privacy Policy

What kind of information do we collect?

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

How do we collect information?

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

Why do we collect this information?

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing customer assistance and technical support;
3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

How do you store, use, share and disclose your site visitors' personal information?

*Nurture Hub is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com’s data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.*

How do we communicate with you?

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

Cookies

## Why and how we use cookies

## By using the Nurture Hub website you’re confirming that you’re happy to accept our use of cookies (and similar technologies). If you are concerned about cookies, it is important that you read about and understand their usage.

### What are cookies?

### Cookies are small, harmless files placed on your computer’s hard drive or in your browser memory when you visit a website.

### What do cookies do?

### Cookies help to make the interaction between users and websites faster and easier. For example, they can remember your sign-up details. What cookies don't do is store any personal or confidential information about you.

### Are cookies safe?

### Yes, cookies are harmless text files. They can’t look into your computer or read any personal information or other material on your hard drive. Cookies can’t carry viruses or install anything harmful on your computer.

## Types of cookie we use

## Like most websites, Nurture Hub uses persistent cookies and local storage. Neither collect any personally identifiable information.

### Persistent cookies

### Persistent cookies help our website remember you when you revisit us. This helps us know things like how many unique visitors we are getting to the site. Persistent cookies last for a pre-defined period unless they are deleted.

We use Google Analytics to allow us to track how popular our site is and to record visitor trends over time such as tracking which pages users go to. Cookies used for this purpose don’t contain any personally identifiable information – just your computer’s IP address (its unique number) to determine where in the world you are accessing the site from, and to track your page visits within the site.

### Local storage

### Local storage is a different form of persistent data that gets stored in your browser. We use it to enhance your user experience, e.g. remembering your sign-up details or remembering not to show you the privacy policy teaser.

## Turning cookies on or off

## You have a number of options when it comes to receiving cookies. You can set your browser either to reject all cookies, to allow only ‘trusted’ sites to send them, or to accept only those cookies from websites you are currently using.

For more information on cookies go to <https://www.allaboutcookies.org/>

How can visitors withdraw their consent?
If you don’t want us to process your data anymore, please contact us at info@nurturehub.ch or send us mail to Hinterdorfstrasse 11a, 6042 Dietwil, Switzerland

Privacy policy updates
We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and your contact information
If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at info@nurturehub.ch or mail Hinterdorfstrasse 11a, 6042 Dietwil, Switzerland

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